## **Rogers Fire Department Standard Operating Procedures**

Policy Title: Emergency Callback

**Policy Number:** 151 **Volume:** Administration **Approved By:** Tom Jenkins **Last Updated:** March 2010

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## **PURPOSE**

The purpose of this policy is to provide guidance for the emergency callback of off-duty members of the Rogers Fire Department.

## **POLICY**

All off-duty members are subject to recall in the event of a major fire or other emergency, and any member failing to promptly respond to such call without a valid reason will be subject to disciplinary action. When off-duty members are called back for emergency duty, they will report to their assigned station, gather their gear, and await further instruction. If members are requested to respond to the scene, they must report to and sign in at the incident staging area.

All members of the department will maintain a telephone line for contact. It will be the responsibility of each member to keep their supervisor and fire headquarters informed of their contact number.

In the event of a 4<sup>th</sup> alarm fire or equivalent emergency resulting in the emergency callback of off-duty members, the Rogers Dispatch Center will send an alphanumeric text message to all cell phones voluntarily submitted to their callback system.

Off-duty Battalion Chiefs and Captains, once notified, are responsible for notifying members directly assigned to them.