



YEARLY ACTIVITY REPORT



2020

Rogers Fire Department





Tom Jenkins
Fire Chief

2009-Present



Message from Fire Chief Tom Jenkins

This Yearly Activity Report summarizes the efforts and energy of the Rogers Fire Department during the last year. 2020 proved to be a challenging year in almost every measurable way. From managing the COVID-19 pandemic, to opening a new fire station, the Rogers Fire Department continued a commitment of excellence that has existed for the last 132 years.

The Rogers Fire Department was on the frontlines of responding to the COVID-19 pandemic. At the end of 2020, the Department had 706 known exposures to the virus while responding to calls and saw 18 firefighters test positive for the virus. This low infection rate of 2.5% is a testament to firefighters following policy and procedure and utilizing personal protective equipment to keep the community safe.

The year saw significant improvements to our facilities and apparatus fleet through the arrival of three new pumpers, one new ladder, a new rescue unit and the construction of a new training tower, Station 8, and the expansion of our existing training center. These improvements were funded through the passage of the 2018 one cent sales tax extension.

I hope you enjoy this report and appreciate the hard work of the women and men of the Rogers Fire Department. Their commitment, along with the unwavering support of Mayor Greg Hines and the Rogers City Council continues to make Rogers a city where possible lives!

Mission, Vision, Values

Vision Statement

It is the vision of the Rogers Fire Department to be an established authority, nationally recognized in every risk-related discipline.

Mission Statement

It is the mission of the Rogers Fire Department to provide exceptional risk-related services to our customers.



40 Square Miles
75,000 Population

8 - Fire Stations
5 - Paramedic Ambulances
6 - Engine Companies
2 - Ladder Companies
1 - Heavy Rescue CBRN Unit



136 Uniformed
Firefighters
14 Civilian Personnel

Our members are our most valuable resource.

Relationships with internal and external agencies are integral to our success.

Reducing risk to all of our customers and members is paramount.

We embrace character, integrity, and ethical behavior.

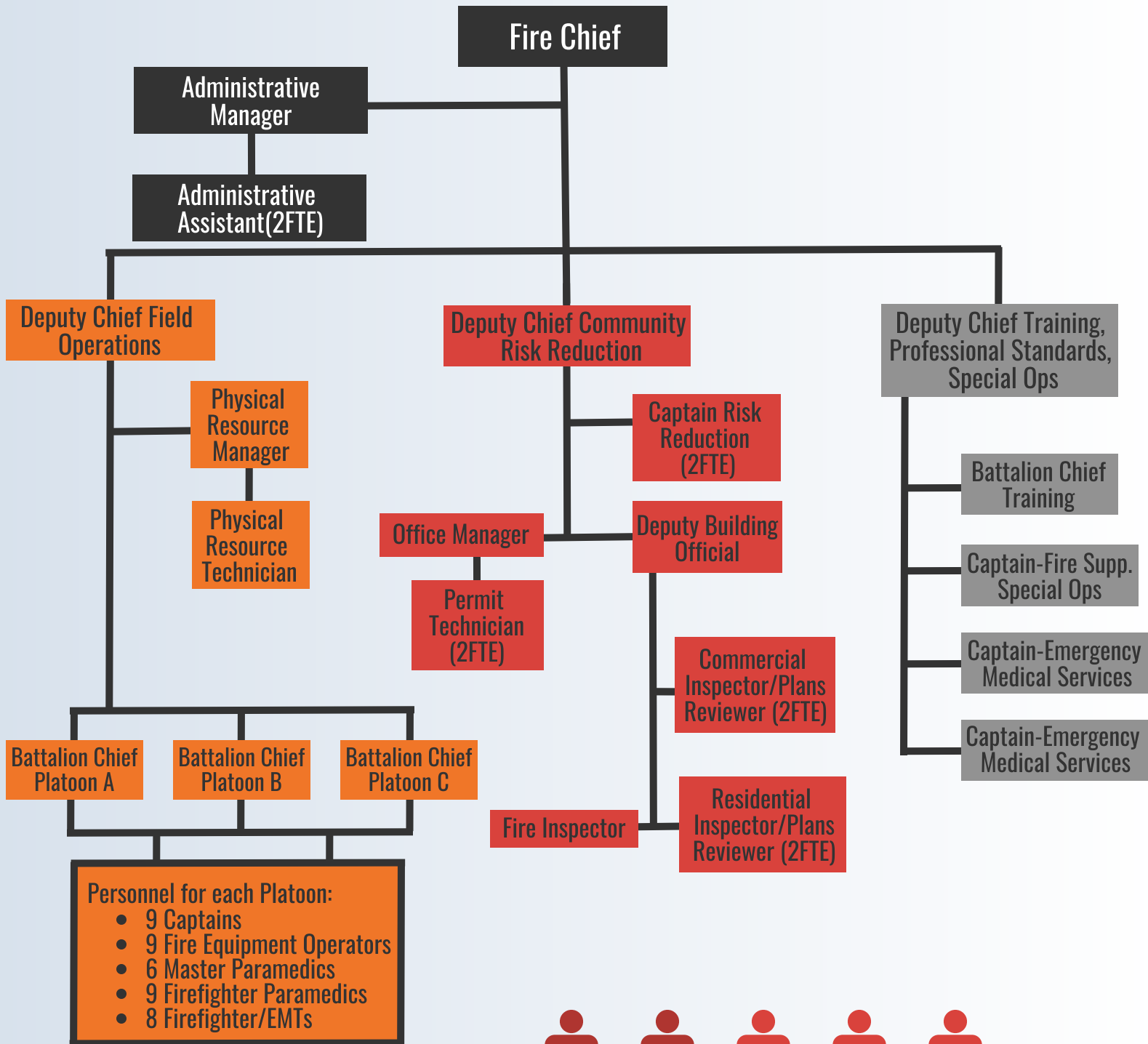
Fire Department Key Accomplishments

- New Training Center Expansion - (New Classroom, New Locker Room, New Entrance)
- Completed Construction of 5-Story Burn Building.
- Opened Fire Station 8 – (7001 W Pleasant Grove Rd)
- Acquired new Fire Apparatus – (3 Engines, 1 Ladder, 1 Heavy Rescue)
- Implemented Crew Sense Staffing Management software.
- Implemented Target Solutions training software.
- Renovated Station 1 bathrooms, and locker room.

Fire Department Key Accomplishments

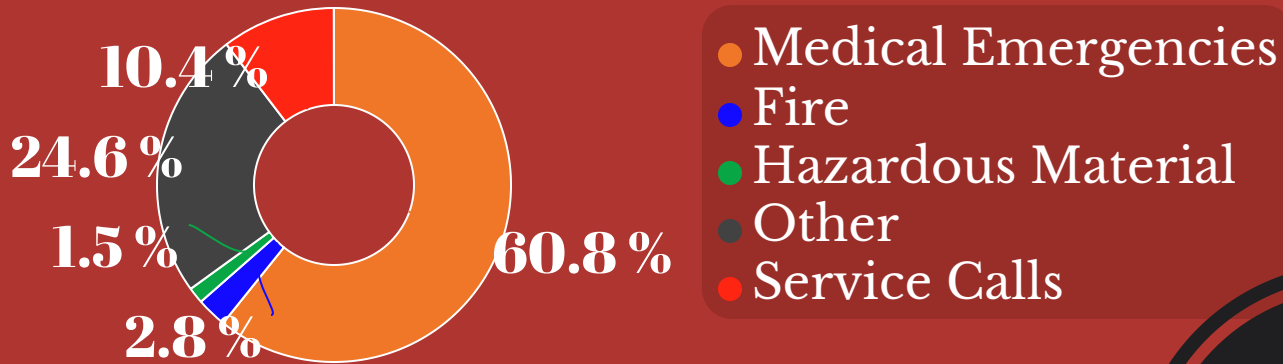
- Hired 4 new Firefighters.
- Added one ATV for trail response - (Housed at Fire Station 6)
- New ambulance - (Medic 5)
- Implemented policies and training practices to improve gross decontamination for cancer reduction.
- Completed construction of a new brush pumper for Fire Station 8.
- Graduated 5 New Paramedics.
- Collaborated with Black Hills for construction of natural gas fire prop at Training Center.
- Hired a new civilian fire inspector for the Risk Reduction Division.
- Transitioned to LUCAS mechanical CPR devices.
- Created an Incident Support Unit.

DEPARTMENT ORGANIZATIONAL CHART



Training Division - 5 Sworn & 1 Civilian
Risk Reduction Division - 3 Sworn & 9 Civilian
Field Operations Division - 127 Sworn & 2 Civilian
Administration - 1 Sworn & 2 Civilian

EMERGENCY RESPONSE ACTIVITY



Emergency Calls Within Rogers

4,425

**EMS
Calls**

202

**Fire
Calls**

756

**Service
Calls**

108

**Hazardous
Material
Calls**

7,189 TOTAL
CALLS

1,741 Other Calls

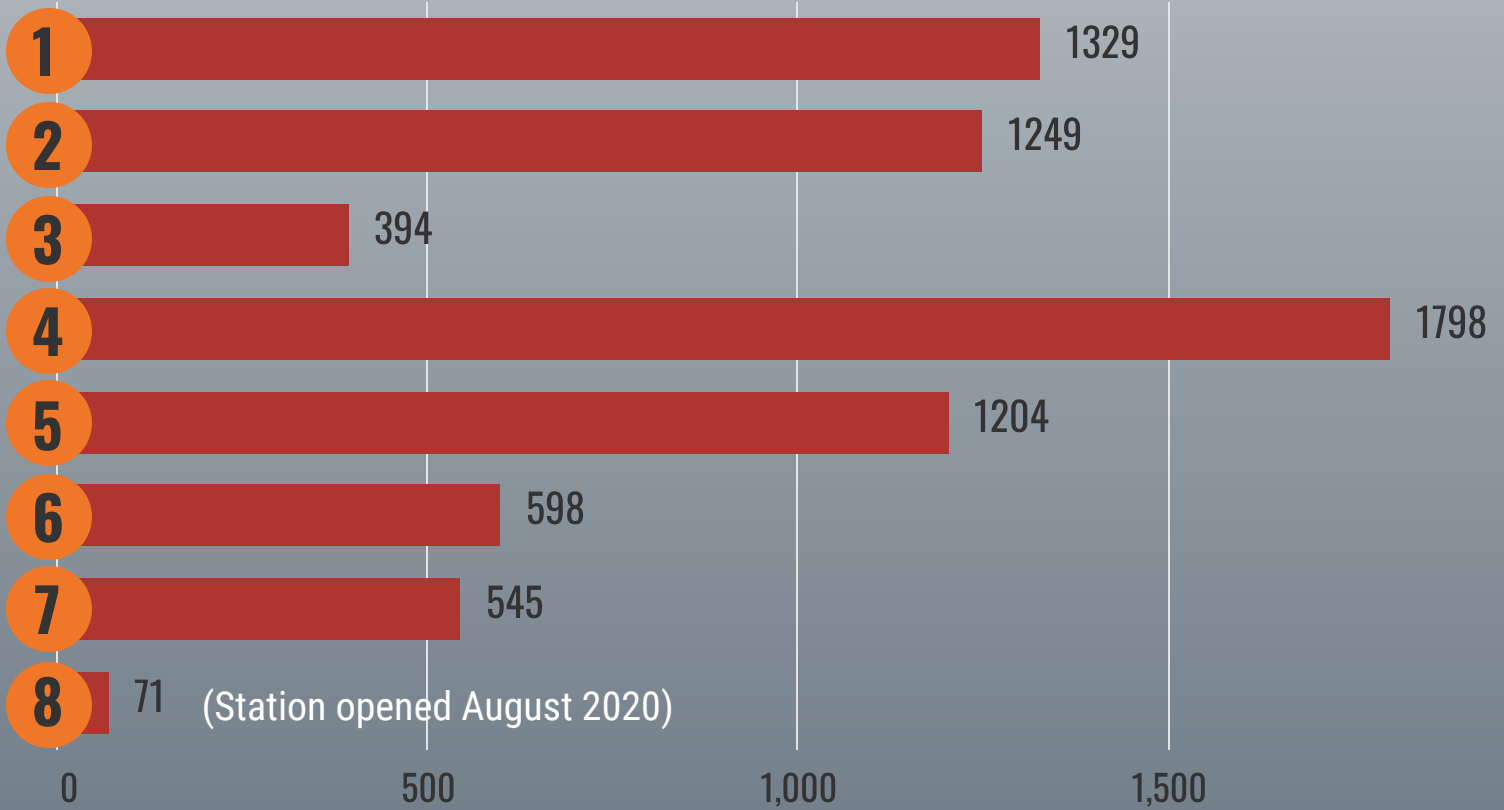
Measured in the
90th Percentile

Time Call
Received to 1st
Unit Arrival.

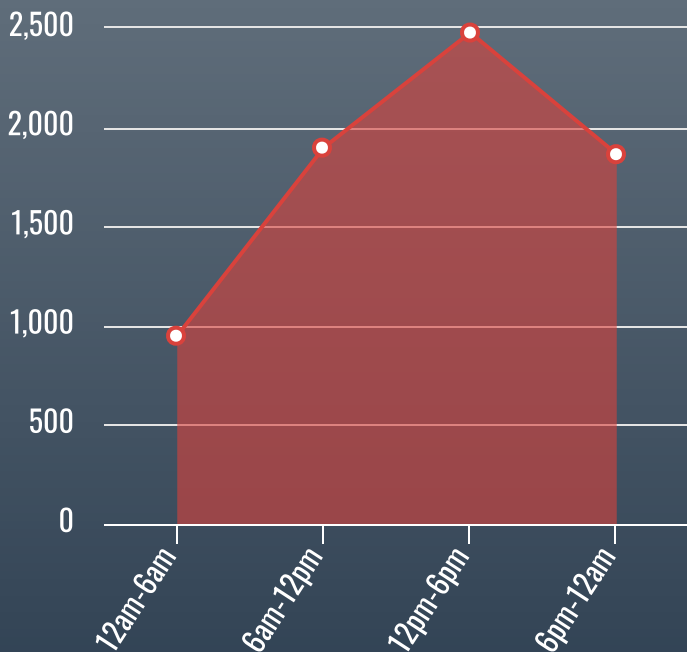
**6
MINS.
&
24
SECS.**

CALL VOLUMES

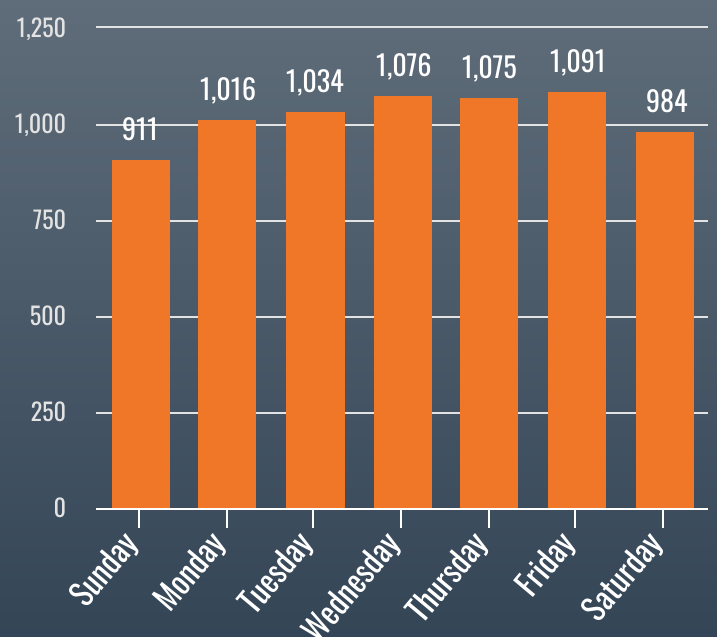
Stations



RESPONSES BY TIME PERIOD



RESPONSES BY DAY OF THE WEEK



2020 UNIT RESPONSES

<u>UNIT</u>	<u>RESPONSE</u>
ARFF3	4
ATV	6
B3	6
B4	12
B6	16
BC1	332
Boat5	2
Car31	28
Car33	13
Car41	10
Car42	3
Car43	1
Car44	1
Car45	23
Car51	9
Car53	2
Car54	1
E2	1185

<u>UNIT</u>	<u>RESPONSE</u>
E27	3
E3	389
E4	1286
E6	562
E7	503
E8	303
ISU	3
L1	815
L21	4
L5	962
M1	1311
M2	1400
M21	1
M21A	1
M2A	323
M4	1495
M5	1188
R2	389

TOTAL RESPONSES - 12,592

EMS ACTIVITY

ALERT ACTIVITY

914

Trauma

439

Respiratory

324

Chest
Pain

113

Cardiac
Arrest

TOTAL EMS
ACTIVITY
4,658

A total of **1%** of EMS Activity
was COVID-19 related.

Top 10 Call Types

1

Traumatic
Injuries

2

Behavioral
Emergencies

3

Respiratory

4

Chest Pain

5

Fatigue

6

Altered
Mental Status

7

Pain

8

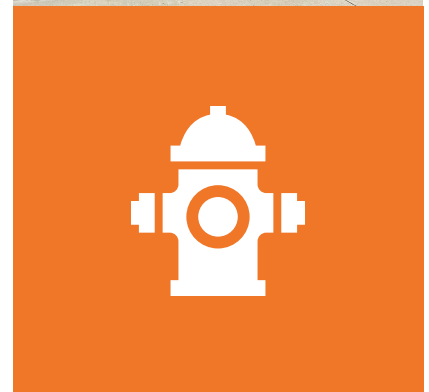
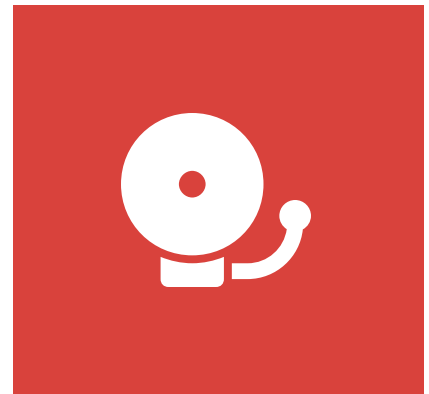
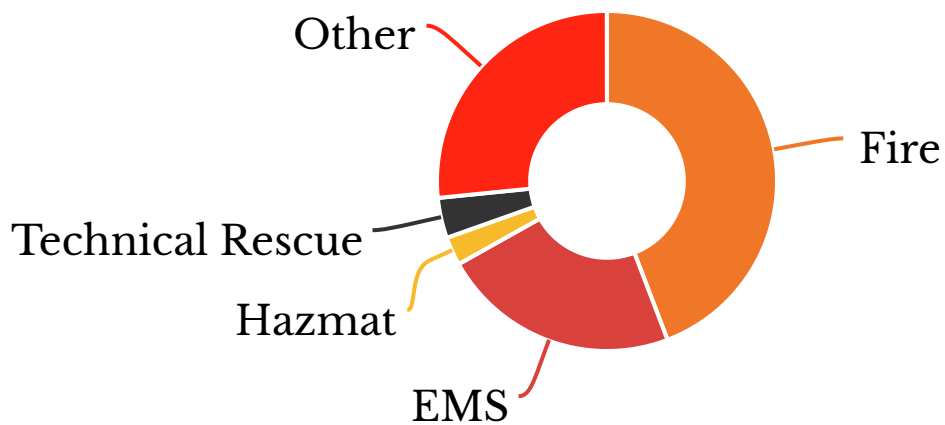
Seizures

9

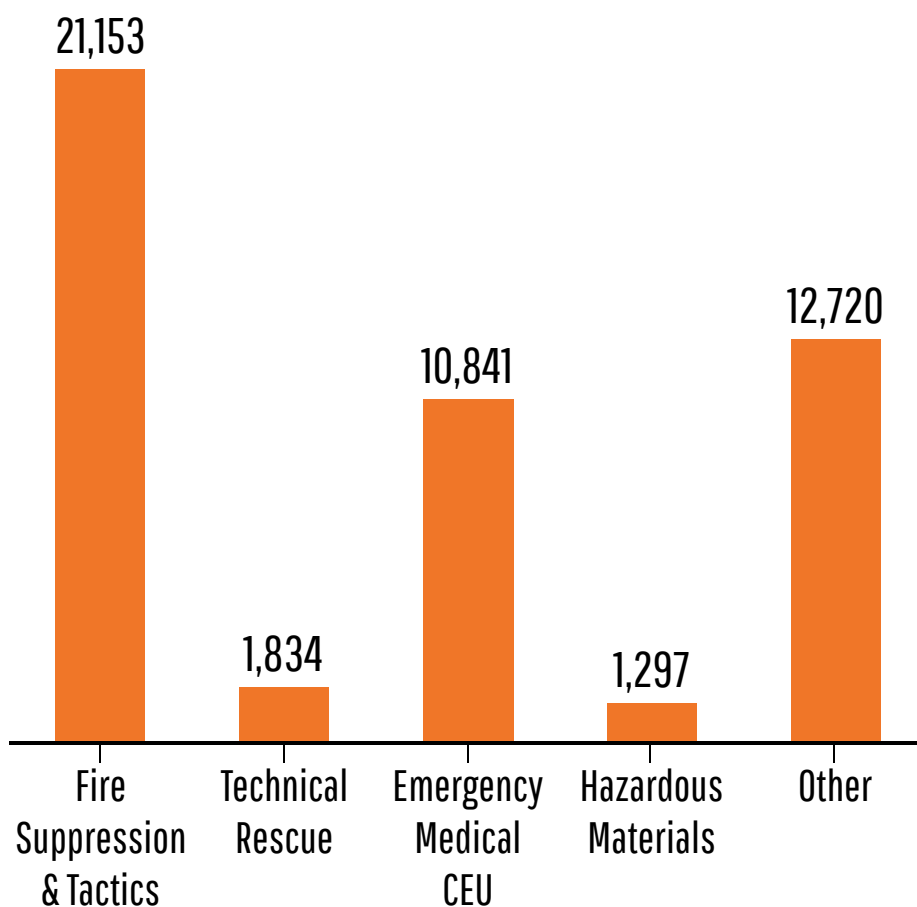
Abdominal
Problems

10

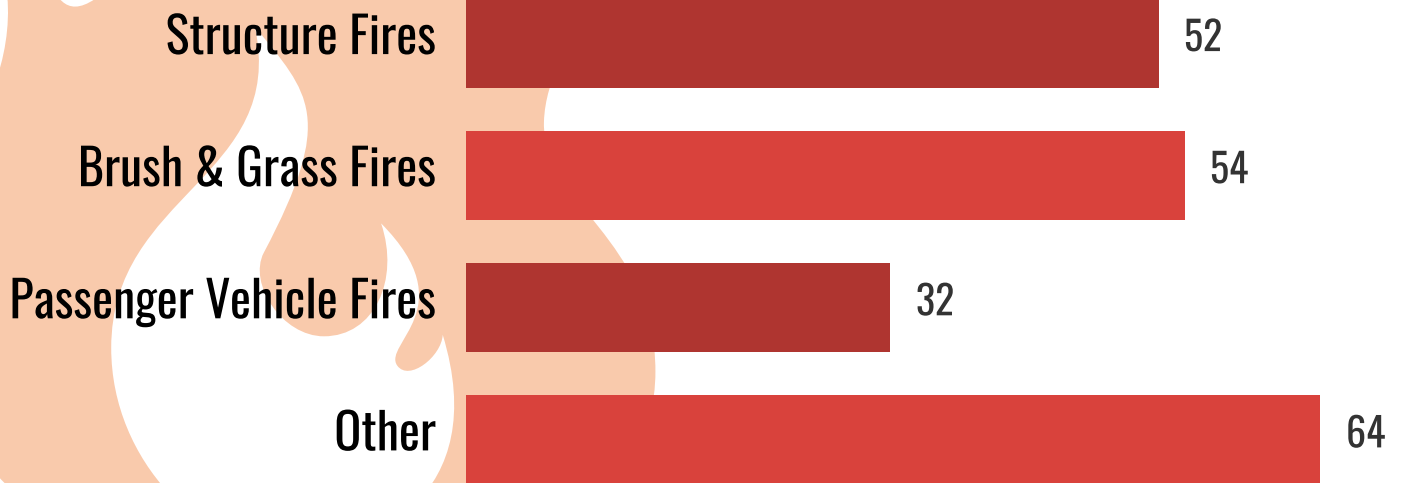
Cardiac Arrest



Total Training:
47,845
 Hours



FIRE ACTIVITY



202 – TOTAL



2287
Fire Inspections

113
Miscellaneous

313
Certificate of
Occupancy

340
New Business
Licenses/Business
Self-Inspections

1065
Plan
Reviews

**RISK
REDUCTION
ACTIVITY**

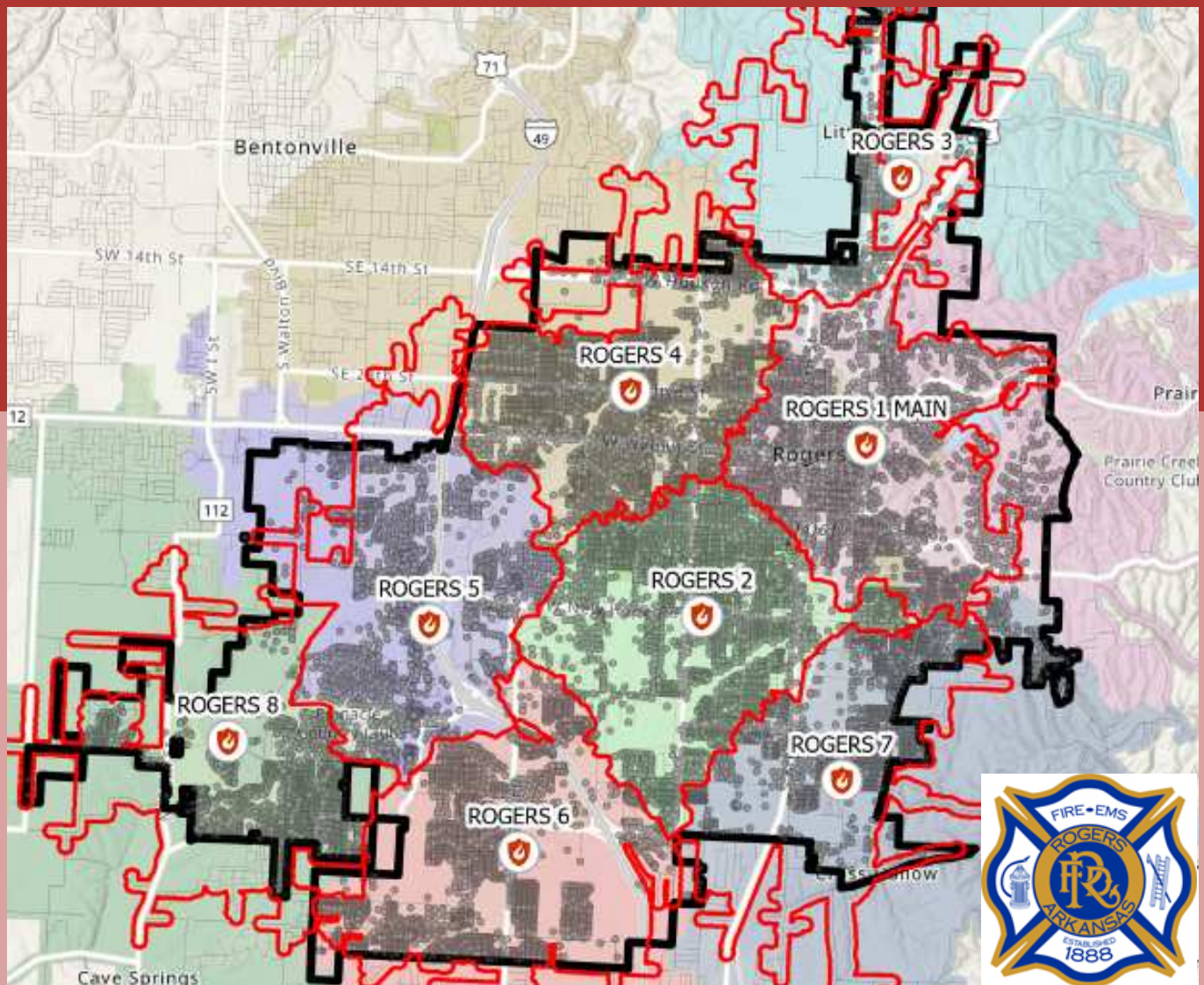
5 - FIRE INVESTIGATIONS

\$2,602,925
Total Dollar Loss

\$19,255,075
Total Value Saved

89.14%
Save vs. Loss

Station Location Map



LOCATIONS

Station 1 - Fire Admin
301 N. 1st St.

Station 2
1800 W. New Hope Rd.

Station 3
1 W. Etris Dr.

Station 4
2424 W. Olive St.

Station 5
2525 S. Pinnacle Hills Parkway

Station 6
5701 S. Bellview Rd.

Station 7
3400 S. 1st St.

Station 8
7001 W. Pleasant Grove Rd.

Training Center
3003 W. Oak St.

Community Risk Reduction
113 N. 4th St.